



Thomas Mazloum
Chairman
Disney Experiences

Thomas Mazloum is the Chairman of [Disney Experiences](#), a global engine of creativity and long-term growth for [The Walt Disney Company](#) that brings Disney's most beloved stories and franchises to life for consumers, travelers, and fans around the world. With a worldwide team of more than 185,000 cast members, he leads the full Disney Experiences portfolio—driving innovation, storytelling, and expansion across theme parks, resorts, cruise ships, vacation ownership, consumer products, and immersive experiences.

As Chairman, Mazloum oversees [Disney Parks](#), which encompasses 12 theme parks and 57 resort hotels across the United States, Europe, and Asia, and [Disney Signature Experiences](#), which includes [Disney Cruise Line](#), [Disney Vacation Club](#), [Adventures by Disney](#), [National Geographic Expeditions](#), [Aulani](#), [Golden Oak](#), and [Storyliving by Disney](#).

His portfolio also includes [Walt Disney Imagineering](#), the renowned creative, design, and research and development force behind all Disney experiences, as well as [Disney Consumer Products](#), the world's leading licensing business for toys, apparel, home goods, and publishing.

Mazloum guides teams and strategies that deliver groundbreaking new attractions, themed lands, hotels, and technology-enabled experiences, advancing Disney's multibillion-dollar investment strategy to meet growing global demand for immersive storytelling. He also represents Disney as a board member for Make-A-Wish America, helping Disney grant, on average, a wish every hour of every day to critically ill children and their families around the world.

A versatile executive, Mazloum most recently served as President of Disneyland Resort, where he led 36,000 cast members across all facets of the business—including Disneyland Park, Disney California Adventure Park, three resort hotels, and the Downtown Disney District. He guided Disney's original resort through a period of transformational investment and growth, including its 70th anniversary celebration and the long-range DisneylandForward expansion initiative.

Previously, Mazloum served as President of Disney Signature Experiences, where he led several of Disney's fastest-growing global businesses. Under his leadership, Disney Cruise Line undertook its most ambitious expansion to date, initiating plans to double the fleet by 2031 and opening destinations such as Disney Lookout Cay at Lighthouse Point in The Bahamas.

Mazloum's Disney career began in 1998 when he joined Disney Cruise Line as a hotel director before going on to hold key leadership roles across Walt Disney World Resort, EPCOT, and Disney Springs. Prior to rejoining Disney in 2017, he served as Chief Operating Officer of Crystal Cruise Line, where he helped lead the company through a period of reinvention and growth.

Born in Austria, he earned his degree in hotel management and administration in Innsbruck and completed additional business certifications from Cornell University, the Hotel School of Lausanne, and the Hotel School of Salzburg.

Mazloum is committed to expanding Disney's iconic experiences to new audiences globally, guiding the collaboration between Walt Disney Imagineering and the company's studio creative teams to develop world-class, franchise-rich destinations. His leadership reflects a passion for hospitality, a lifelong dedication to exceptional guest service, and a belief in the power of Disney storytelling to inspire joy for generations to come.